



BCM Federal Credit Union takes health and safety of our members, guest, and staff seriously. At this time when the news is dominated by COVID-19 (Coronavirus), we wanted to reach out and let you know that we are implementing enhanced protocols to promote your safety.

We are closely monitoring the guidance of the World Health Organization and the Centers for Disease control regarding the spread of the virus. We ask that you familiarize yourself with the recommendations of these entities and that you take reasonable precautions, especially if you are significantly at risk while performing transactions.

Here's what we are doing:

- **The BCMFCU Annual Shareholders meeting scheduled for March 31st has been postponed.**
- We are focused on cleaning our facilities and providing sanitizing products.
- We have taken increased steps to ensure the welfare of our employees. This includes instructing employees who feel ill to stay home and consult their healthcare providers.
- Encourage members to utilize the following products and services:
 - Download our NEW app (BCM FCU) from your iPhone or android app store.
 - Visit ATM's within our NO fee network (www.bcmfcu.com under services) and night deposit at our branches.
 - Utilize our home banking and BillPay products by logging into your account.

We will continue to monitor the situation closely and we are prepared to take additional measures if necessary. Rest assured your safety is our highest priority and we truly appreciate the trust that you place in our teams for your financial success.

Thank you,

A handwritten signature in black ink, appearing to read "Tony Black". The signature is stylized and cursive.

Tony Black

President